Today’s globalisation presents a society that is much more demanding of its governments and institutions and which expects an excellent health care system. Quality from the health care point of view seeks excellence in patient care, which means responsible professionals, high costs, specific managers and taking great care of the health care professionals as the true centre point of the system.

To prepare some certification and accreditation standards for the Hospital Pharmacy Services that allow this excellence to be achieved and guaranteed, following the quality guarantee methodology throughout the medicine use process.

The development has included the following PHASES:
1. - The creation of Standardisation Committees.
2. - The Development of the Regulation through meetings of the Standardisation Committee and Drafting of the Regulation.
3. - Approval and publication of the Regulation.

PARTICIPANTS:
Hospital Pharmacists integrated into the Hospitals Department of the General Council of Official Associations of Pharmacists and the Adqualitatem Foundation:
Madrid: “La Paz” University Hospital, “ Puerta de Hierro” University Hospital.
Valencia: “La Fé” University Hospital.
La Coruña: “Juan Canalejo” University Hospital.
Alcalá de Henares: “Príncipe de Asturias” Hospital.
Alcorcón: “Alcorcón” Foundation.

CRITERIA:
TECHNICAL DIMENSION, it encompasses the scientific and technological aspects that affect the medicine and the pharmacotherapy processes.
HUMAN DIMENSION, patient safety in the use of the medicines and risk prevention. Fair health care, with the ethical values belonging to the health care professionals, defenders and guarantors of health and of life.
ECONOMIC DIMENSION, efficient use of the resources.

The Regulation was approved by the Plenum of the General Council of Official Associations of Pharmacists and presented at the 16th National Pharmaceutical Congress in Badajoz in 2008 and at the 53rd Congress of the Spanish Society of Hospital Pharmacy in Valencia 2008.

The Regulation is prepared taking into account the specific nature of the consensus achieved by pharmacists specialized in Hospital Pharmacy. The services certificated by the General Council of Official Associations of Pharmacists and Adqualitatem Foundation, are considered as star services within the Hospital. Its application allows the improvement of health care and increases pharmacotherapy safety.

BIBLIOGRAPHY

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